



Information on Data Processing for SUSE Partner Portal

Background and Purpose

You are about to participate in SUSE's Partner Portal. In order to facilitate your participation and to administer the Partner Portal, SUSE Software Solutions Germany GmbH and its corporate affiliates ("SUSE Group") must process certain personal data which you provide ("Personal Data").

Controller

The controller of the processing for the purposes of Article 4(7) GDPR is SUSE Software Solutions Germany GmbH, Maxfeldstraße 5, 90409 Nuremberg, Germany. SUSE's Data Protection Officer is Mr. Stefan Eigler, TÜV Rheinland i-Sec GmbH, Am Grauen Stein, 51105 Cologne, Germany. The SUSE Group privacy policy is available at <https://www.suse.com/company/legal/#privacy-policy>.

Categories of Personal Data processed

We expect to process Personal Data such as your name, email, phone number(s), company affiliation, job title, location as well as information about your use of our products. SUSE may contact you from time to time using the contact details that you provide, for purposes including without limitation, to discuss your use of our products and to introduce you to new product offerings. You will have the opportunity to unsubscribe from mailing lists and/or to inform our team that you no longer wish to be contacted. We ask you to never include sensitive categories of Personal Data when you use our Partner Portal.

Grounds for Processing

As SUSE partner, we are processing your Personal Data according to Art 6 1(f) GDPR, under which it is our legitimate interest to process your Personal Data to be able to provide the Partner Portal technical services and to be able to contact you (see above).

Recipients of Personal Data

The Personal Data will be processed by SUSE Group employees and controllers. Transfer of your Personal Data to SUSE Group entities outside the EEA is covered by a multi-entity data processing agreement which incorporates the Standard Contractual Clauses ("model clauses"). Additionally, SUSE uses a processor, Impartner, Inc, a Delaware Corporation with headquarters at 10619 South Jordan Gateway, Suite 130, South Jordan UT 84095, USA, to provide and deploy the Partner Portal infrastructure. Furthermore, for a short period of time, the SUSE Group shall continue to use some applications (for example Questionmark and OpenEdex) for which we use Micro Focus Ltd, The Lawn, 22 - 30 Old Bath Road, Newbury, Berkshire, RG14 1QN, United Kingdom as processor. If you use these applications (including resetting password), your Personal Data will therefore additionally be processed by Micro Focus. For both processors, SUSE has entered into comprehensive data processing agreements which incorporate the standard contractual clauses. The privacy policy for Impartner, Inc can be viewed at <https://info.impartner.com/privacy-policy.aspx> and the privacy policy for Micro Focus can be viewed at https://www.microfocus.com/about/legal/#your_privacy.



Appendix A (Your Rights)

You have the right:

- pursuant to Article 7 (3) GDPR, to revoke your consent to us at any time, for Personal Data shared externally. Thereafter, we will not be allowed to continue the data processing based on your revoked consent for the future.
- pursuant to Article 15 GDPR, to request information about your Personal Data processed by us. In particular, you may request information about the processing purposes, the categories of Personal Data, the categories of recipients to whom your data has been disclosed, the planned retention period, the right of rectification, deletion, limitation of processing or opposition, the existence of a right to complain, the source of their data, if not collected from us, and the existence of automated decision-making, including profiling, and - if necessary - meaningful information about their details.
- pursuant to Article 16 GDPR, to immediately demand the correction of incorrect or completed Personal Data stored by us.
- pursuant to Article 17 GDPR, to demand the deletion of your Personal Data stored by us, except where the processing is necessary for the exercise of the right to freedom of expression and information, for the fulfilment of a legal obligation, for reasons of public interest or for the assertion, exercise or defence of legal claims.
- pursuant to Article 18 GDPR, to demand the restriction of the processing of your Personal Data, insofar as the accuracy of such Personal Data is disputed by you; or the processing is unlawful, you reject the deletion of such unlawfully processed Personal Data and we no longer need the Personal Data, but where you assert, exercise or defence of legal claims or you have objected to the processing in accordance with Article 21 GDPR.
- pursuant to Article 20 GDPR, to receive the Personal Data that you have provided to us in a structured, standard and machine-readable format or to request the transfer to another controller.
- pursuant to Article 77 GDPR, to complain to a supervisory authority. For example, you can contact the supervisory authority of your location or workplace or our corporate office (see Appendix A)

To exercise any of the rights listed above, please contact privacy@suse.com. For Personal Data shared externally, you can revoke your consent at any time, effective for the future by sending email to privacy@suse.com. This will not affect the legitimacy of processing under the consent up to the time of revocation.

Information about your right of objection under Article 21 GDPR

Case-specific Right of Objection

You have the right at any time, for reasons arising out of your particular situation, to object to the processing of your Personal Data pursuant to Article 6 (1)(e) GDPR (Data Processing in the Public Interest) and Article 6 (1)(f) GDPR (Data processing on the basis of a balance of interests). This also applies to profiling based on this provision within the meaning of Article 4 (4) GDPR. Should you object, we will not further process your Personal Data unless we can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights and freedoms, or the processing is for the purpose of enforcing, pursuing or defending legal claims. Your objection should be directed to privacy@suse.com.