



# SUSE Optimization Services for Simplified Infrastructure Management

Optimization Services guide you to a smooth start of production ready and technically robust operations that enable you to continually meet your business objectives

## At a Glance:

SUSE Optimization Services for Simplified Infrastructure Management provides a mechanism to ensure that your IT Infrastructure Management continues to meet your ever-changing business needs.

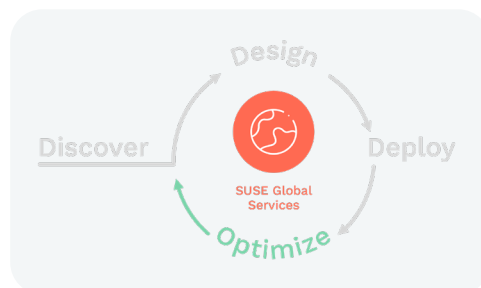
Engage in Optimization Services to:

- Ensure your implementation is production ready after implementation and prior to go-live
- Re-evaluate your implementation to ensure you are continuing to meet business demands with proactive health checks and maintenance services

### Product:

- + SUSE Linux Enterprise Server
- + SUSE Manager

Deployment is not the end of your journey, and as your business evolves, you will need to ensure that your IT infrastructure continues to align with your customer needs and business objectives.



SUSE has flexible, packaged optimization offerings including SUSE Assist: Optimization Services and SUSE Premium Support Services.

These services offer:

- Direct named access to technical professionals who know you and your business to understand technology trends and minimize business disruption
- In-depth technical health checks or service reviews keep your solutions running smoothly
- Consulting or knowledge transfer for new technology and/or integrations

**ENGAGEMENT OVERVIEW**

This proactive service mitigates the risks that arise from a non-optimal system and business process configuration. It ensures a technically robust operation from the beginning and therefore protects your business. You will work directly with a named, local professional to optimize solutions. Minimize business disruption with proactive maintenance, support services, and knowledge transfer.

**Who should be involved?**

The SUSE Assist: Optimization Service for Simplifying Infrastructure Management is recommended for IT professionals, Linux administrators and operators who have the task to build and maintain enterprise Linux systems.

**Estimated Duration:**

2 days

**Delivery Method:**

- 1 hour preparatory call
- 1 days remote/on-site visit
- 1 day remote documentation
- 1 hour follow-up call

**Optional Services:**

- Review and deploy SUSE Manager proxy and automation (additional 2 days)
- Review and migration SUSE Manager (additional 3 days)

**What is the output?**

Optimization Services ensure your SUSE Manager is properly configured considering your scope of clients and affords an excellent opportunity to make sure your organization is getting the most value from your SUSE Manager. A well-designed, configured, patched, and tuned infrastructure provides better outcome, performance, is less vulnerable, easier to maintain, and less expensive to operate in production.

- Access to SUSE Consulting experience, tools and best practices
- Optimized SUSE Manager and Proxy architecture
- Find and avoid small misconfigurations
- Tips to reduce production environment downtime and security vulnerabilities
- On-site knowledge transfer to your staff

At the end of the engagement, you will receive:

- Management summary
- Technical report (Text and log files created by SUSE Consulting tools)

**Sample Agenda****Review...****... Of business objectives and requirements:**

- Key business objectives for SUSE Manager
- Review existing patch management
- Review configuration management
- Review system deployment stacks
- Linux landscapes: different environments and distributions
- Network constraints required
- Review current SUSE subscription status
- Staffing requirements

**Deliver...****... The project scope of the Optimization Service includes:**

- **Audit:**
  - Analysis of the SLEs hosting the SUSE Manager
  - Review of the system requirements
  - Review of the configuration and settings
  - Review the inventory of the registered systems
- **Proxy:**
  - Determine the number of required Proxies based on the actual clients scope
  - Deployment of a first Proxy (only possible when all requirements are fulfilled)
  - Automation of the following Proxies and best practices
- **Migration:**
  - Application of the latest patches
  - Migration of the SUSE Manager
  - Verification of the client's connectivity

**Handover...****... Project documentation and administration**

- Provide handover documentation to customer stakeholders
- Management summary report
- Technical report
- Schedule remote follow up discussion call to review findings

**Take...****... The next steps**

- SUSE Premium Support Services

Managing multiple environments via numerous consoles is complex, time-consuming and expensive. Your business deserves a management solution that lets you simply manage Linux systems across a variety of hardware architectures, hypervisors as well as container, IoT and cloud platforms.

Find out how SUSE Global Services and the purpose-built SUSE Optimization for Simplified Infrastructure Management will ensure that your infrastructure management solution continues to meet your needs – today and into the future.

For detailed services offerings and premium support services information, visit:  
[www.suse.com/services](http://www.suse.com/services)